AMENDMENTS TO THE SPECIFICATION

Please add the following new paragraphs after paragraph 18:

- [0018.1] FIGURE 8 is a diagram of a component framework architecture in accordance with an exemplary embodiment of the present invention.
- [0018.2] **FIGURE 9** is a diagram of a hierarchy for use in providing enterprise portal functionality.
- [0018.3] **FIGURE 10** is a diagram of a process flow in accordance with an exemplary embodiment of the present invention.
- [0018.4] FIGURE 11 is a diagram of a system for providing portal access in an MSP environment in accordance with an exemplary embodiment of the present invention.